THE CORPORATION OF THE TOWN OF RENFREW
BY-LAW 33-2012

Being a By-Law to license, regulate and govern
Taxicab Owners and Drivers in the Town of Renfrew
and to repeal By-Law Nos. 28-73 and 16-81.

WHEREAS pursuant to Section 151(1) of the Municipal Act, S.O. 2001, c.25, a municipality may provide for a system of licenses with respect to a business and may, prohibit the carrying on or engaging in the business without a license and may refuse to grant or to revoke or suspend a license; and

WHEREAS pursuant to Section 151(1) of the Municipal Act, S.O. 2001, c.25, a municipality may impose conditions as a requirement of obtaining, continuing to hold or renewing a license, including special conditions, as a requirement of continuing to hold a license at any time during the term of the license; and to license, regulate or govern real and personal property used for the business and the persons carrying it on or engaged in it; and

WHEREAS Council deems it advisable, having regard among other matters to the health and safety of the public, the protection of consumers, and the potential for public nuisance, to enact a by-law to license and regulate Taxicabs cited as the 'Taxi Licensing By-Law'; and

WHEREAS pursuant to Section 156(1) of the Municipal Act, S.O. 2001, c.25, a municipality, in a by-law under Section 151 with respect to the Owners of Taxicabs, may: establish the rates or fares to be charged for the conveyance of property or passengers either wholly within the municipality or to any point outside the municipality; provide for the collection of rates or fares charged for the conveyance; and limit the number of Taxicabs or any class of them;

NOW THEREFORE the Council of the Corporation of the Town of Renfrew enacts as follows:

INDEX

PART 1  DEFINITIONS
PART 2  LICENSING REQUIREMENTS
PART 3  TAXICAB OWNER REGULATIONS
PART 4  TAXICAB DRIVER REGULATIONS
PART 5  INSURANCE
PART 6  REVOCATION, SUSPENSION OR CANCELLATION OF LICENSE
PART 7  PENALTY
PART 8  SCHEDULES
PART 9  REPEAL
PART 10  VALIDITY/SEVERABILITY
PART 1 - DEFINITIONS

"Applicant" means a person applying for a license pursuant to this by-law;

"By-Law Enforcement Officer" means any person appointed by the Town to enforce its by-laws.

"Clerk" means the person appointed by by-law of the Town of Renfrew as the Municipal Clerk, and his/her deputies and designates.

"Committee" means the Administration Committee, a Standing Committee of Council whose representatives are appointed by the Mayor;

"Corporation" means The Corporation of the Town of Renfrew.

"Council" means the Council for The Corporation of the Town of Renfrew.

"Driver" means a person who drives a Taxicab and shall include any person engaged in driving or operating any Taxicab for himself/herself or on behalf of any person and shall include an Owner (as hereinafter defined) who drives or operates his/her car as a Taxicab.

"Driver's Abstract" means an Ontario Ministry of Transportation Driver Record Search indicating any and/or the number of demerit points and types of offences in the previous three years.

"License" means authorization under this by-law to carry on the trade, business or activity specified herein: and shall include the license of a Taxicab Owner or a Driver;

"Licensed" means licensed under this by-law and not in breach of the provisions hereof;

"Owner" means any person owning a Taxicab or Taxicabs licensed as such or required to be licensed as such under this by-law and includes a person having the possession or control of a Taxicab under a conditional sale agreement, rental, leasing agreement or arrangement.

"Owner's Plate" means a metal or plastic plate, or laminated sticker issued to a Taxicab Owner containing the assigned and registered Taxicab number;

"Passenger" means any person other than the Driver who is seated or otherwise situated within a Taxicab.

"Police" means any member of the Renfrew Detachment of the Ontario Provincial Police.

"Police Record Check" means the documentation from a Police Records Search performed by the Ontario Provincial Police.

"Safety Standard Certificate" means a safety standard certificate issued pursuant to the Highway Traffic Act and Regulations for a specific vehicle, which attests to the mechanical fitness of such vehicle, signed by a registered mechanic who is not the Owner or employed by the Owner of the Taxicab.

"Tariff" means the in-town fare(s) as set forth in Schedule "C" of this by-law.

"Tariff Card" means the card issued by the Clerk showing the tariffs for fares as set forth in Schedule "C" of this by-law.

"Taxicab" means any motor vehicle used for hire by any person for the conveyance of persons or goods from place to place within the limits of the Town of Renfrew but does not include a limousine, bus, ambulance, hearse or a vehicle operated by a non-profit organization that is supplying a service to persons with disabilities.

"Town" means the geographic limits of the Town of Renfrew.

"Trip Sheet" means the written record of the details of each trip as recorded by the Taxi Driver.
PART 2 - LICENSING REQUIREMENTS

Duties of the Clerk

2.1 Administration of this by-law shall be the responsibility of the Clerk who is hereby authorized to issue Licenses to Owners and Drivers in accordance with the provisions of this by-law.

2.2 The Clerk is authorized to delegate enforcement of the by-law to a By-Law Enforcement Officer and/or a police officer as necessary and the Clerk may continue to exercise such delegated powers despite the delegation.

2.3 The Clerk will keep appropriate records of all Taxicab Licenses issued.

2.4 The Clerk is responsible for reviewing and responding to any complaints or non-compliance issues in respect to this by-law.

General Licensing Requirements

2.5 No person shall operate a Taxicab in the Town as a Driver unless that person has obtained a Taxicab Driver’s License issued by the Town and said License has not been suspended, revoked or expired.

2.6 No Owner shall operate or permit to be operated a Taxicab, or accept calls in any manner for Taxicabs within the Town, unless that Owner has obtained a Taxicab Owner’s License and said License has not been suspended, revoked or expired.

2.7 Notwithstanding subsection 2.6, no License shall be required for the operation of a Taxicab within the Town provided such Taxicab is licensed in another municipality and is operating for the sole purpose of discharging a passenger who was picked up outside the boundaries of the Town or under contract with a school board, municipal, provincial or federal agency.

2.8 No person shall promote or carry on a Taxicab business under any name other than the name endorsed upon the License, except in accordance with the provisions of this by-law.

2.9 No License may be leased, subleased, transferred, assigned or used by any person other than the licensee.

2.10 The term of each license shall, unless otherwise expressed in the License, be valid from the first day of January, or the date it is issued or renewed, until the 31st day of December of the same year, unless said License is suspended, revoked, amended, or voluntarily relinquished to the Clerk sooner.

2.11 Every application for a renewal of any License issued pursuant to this by-law shall be delivered to the Clerk, in person, by November 30th prior to the License expiring. When an application for renewal of a license is delivered to the Clerk after the expiry date of the license, the applicant shall submit an application as a new applicant.

2.12 No person shall be licensed as a Taxicab Owner or Driver unless they:

a) are a citizen of Canada, or are legally able to work in Canada;

b) hold a valid Driver’s License issued by the Province of Ontario which permits the operation of a passenger vehicle;

c) provide a complete application in the form provided by the Clerk as well as all documentation required by this by-law;

d) pay the prescribed license fee to the Clerk as set out in the Schedule “B”; and

e) otherwise comply with all provisions of this by-law.

2.13 The Clerk may require an applicant to provide additional information that he/she in their sole discretion deems relevant to the application.
2.14 Acceptance of the application and fee by the Clerk shall not represent approval of the application for the issuance of a License, nor shall it obligate the Clerk to issue a License.

2.15 No taxi driver or owner shall, while conducting business, purchase and or transport any liquor product within the boundaries of the Town of Renfrew without the possession of a Liquor Delivery Service License issued by the Alcohol and Gaming Commission of Ontario in conformance with the Province of Ontario’s Liquor Licence Act.

Notice of Change of Information

2.16 When a licensee changes their name, address or any information relating to the License, the licensee shall notify the Clerk within one week after the change of information relating to the License and shall return the License immediately to the Clerk for amendment.

PART 3 - TAXICAB OWNER REGULATIONS

Owner License Application

3.1 In order to obtain an Owner’s License an applicant must submit to the Clerk:

a) a completed application in the form required by the Clerk which includes the make, model, year and seating capacity of each vehicle to be licensed;

b) proof of an office established within the Town limits which complies with the zoning, building and property standards by-laws of the Town;

c) the current Ontario Ministry of Transportation passenger motor vehicle ownership permit in the applicant’s name for the vehicle or vehicles to be Licensed, or a copy of a lease agreement showing the Owner as the lessee of the vehicle or vehicles to be Licensed;

d) a Safety Standards Certificate issued within 36 days of the date of the application for the vehicle or vehicles to be Licensed;

e) a current Ontario Standards Automobile Insurance Policy to show the vehicle or vehicles to be Licensed are insured;

f) a Certificate of Insurance which shows compliance with the provisions of Part 5 of this by-law;

g) a Police Records Check for the applicant which shall be obtained at the Owner’s expense; and

h) the prescribed license fees paid in full.

3.2 A separate Taxicab Owner’s License shall be obtained by a Taxicab Owner for each taxicab to be Licensed pursuant to this by-law.

3.3 When an Owner disposes of a Taxicab and acquires a replacement vehicle, the Owner shall before operating the replacement vehicle, or permitting it to be operated, as a Taxicab:

a) attend at the Clerk’s Office to return the Owner’s Plate and to have the Owner’s License amended by deleting reference to the Taxicab disposed of and receiving a new Owner’s Plate for the replacement Taxicab.

Number of Owner’s Licenses

3.4 All Licenses shall be issued on a first-come, first-served basis, except that the renewal of licenses from the previous year shall be issued before any new Licenses are issued.

3.5 No new Owner’s License will be considered unless a business plan is presented showing a minimum start-up of three (3) taxicabs.
Vehicle Requirements

3.6 Every Taxi Owner shall:

a) keep at all times in the Taxi a copy of the original of each of the following documents:
   (i) the current Ontario Ministry of Transportation passenger motor vehicle ownership permit issued for that Taxi;
   (ii) proof of a current Ontario Standards Automobile Insurance Policy for that Taxi;

b) have in or on the Taxi, as appropriate:
   (i) a current Owner’s Plate firmly attached at a location and in a manner approved by the Clerk;
   (ii) a current Tariff Card clearly visible to a passenger or in a location otherwise approved by the Clerk;
   (iii) an illuminated sign which is securely attached to the top of the Taxi indicating that the vehicle is a Taxi and showing the name of the Taxi Company.

c) repair any mechanical defect in the Taxi within a reasonable time;

d) keep a daily Trip Sheet showing the following information, for each Taxi:
   (i) Car number as per Owner’s Plate
   (ii) the name of the Taxi Driver(s);
   (iii) a record of all trips made by the Taxi that day;
   (iv) the amount of the fare collected for each trip.

e) retain all Trip Sheets for at least twelve (12) months and make them available for inspection at the request of the Clerk, By-Law Enforcement Officer or Police.

Owner Prohibitions

3.7 An Owner shall not:

a) permit a Taxi to be operated with mechanical defects of which the Owner is aware;

b) affix, or permit any person to affix, any Owner’s Plate issued pursuant to this by-law to any vehicles except the vehicle for which it was issued;

c) operate a Taxi, or permit a Taxi to be operated, which is not Licensed under this by-law;

d) allow or permit a Taxi to be operated when the interior is not sanitary or it has exterior body damage or significant rust;

e) permit the operation of a Taxi by a person who does not possess a valid Taxi Driver’s License issued under this by-law.
PART 4 - TAXICAB DRIVER REGULATIONS

Driver License Application

4.1 In order to obtain a Taxicab Driver’s License an applicant must submit to the Clerk:

a) a complete application in the form required by the Clerk;

b) a valid Driver’s License issued by the Province of Ontario which permits the operation of a passenger vehicle;

c) two satisfactory style photographs of the applicant;

d) a current Police Records Check for the applicant which shall be obtained by the applicant at his/her own expense which indicates that there are no criminal convictions against the applicant in accordance with the Criminal and Driver Record Screening Policy attached as Schedule "A";

e) a current Driver’s Abstract which shall be obtained by the applicant at his/her own expense which indicates that there are no criminal convictions against the applicant in accordance with the Criminal and Driver Record Screening Policy attached as Schedule "A"; and

f) the prescribed license fees paid in full.

4.2 Notwithstanding paragraph 4.1, in the case of renewal applications, the applicant may provide every other year a declaration, signed in the presence of a Commissioner of Oaths, indicating there are no active charges on his/her record at the time of the annual renewal.

Taxicab Driver Regulations

4.3 Every Licensed Taxicab Driver must:

a) at all times while driving a Taxicab, display the Taxicab Driver’s License issued under this by-law visible to passengers using the Taxicab;

b) upon the request of any passenger, or when there is any complaint or any dispute about the fare, give in writing on the form prescribed by the Clerk, the Taxicab Driver’s name, Taxicab Driver’s License number, Owner’s Plate number, the amount of the fare, the name and address of the Owner of the Taxicab and the telephone number of the Town of Renfrew;

c) carry a valid Ontario Driver’s License at all times when operating a Taxicab;

d) be at liberty to refuse to serve any person who:

i) is threatening or disorderly;

ii) refuses to give the destination;

iii) is in possession of an animal, other than a service animal for a person with a disability;

iv) is eating or drinking any food or beverage;

v) has not paid a previous fare; or is, in the opinion of the Driver, unable or unwilling to pay the fare and has been unable to satisfy the Driver that he/she has the funds to pay the fare;

vi) refuses to extinguish smoking materials;

vii) is in possession of any banned or toxic substances;

viii) has in their possession any weapons or devices that may cause bodily harm in the opinion of the Driver; and/or

ix) wants to be driven to a remote or isolated location.
e) render such assistance as may be necessary so that the passenger may enter or leave the Taxicab, however no Driver shall be required to carry a passenger;

f) be civil, speak in an appropriate manner and behave courteously;

g) be properly dressed, well groomed, neat and clean in personal appearance;

h) drive the Taxicab in the most direct travelled route to the point of destination unless otherwise directed by the passenger;

i) turn off any radio, stereo or any other sound producing mechanical device in the Taxicab, with the exception of the two-way radio, upon being requested to do so by any passenger, and in having done so, shall leave such devices in the off or turned down position until termination of the trip with the passenger;

j) before commencing their assigned daily duties, inspect the Taxicab for interior and exterior cleanliness and damage and for any mechanical defects and shall immediately report any defects or damage to the Taxicab Owner;

k) throughout the operating period, ensure that the vehicle is in good repair and is maintained in a clean and sanitary condition;

l) report an and/or all defects in the Taxicab to the Owner at the end of each shift or upon discovery if the condition is unsafe and/or unsanitary;

m) take due care of all personal property entrusted to their care for pick-up and/or delivery as part of their assigned duties that are not prohibited commodities;

n) immediately upon the termination of any hiring engagement, search the Taxicab for any property lost or left therein and, all property or money left in the Taxicab shall forthwith be delivered to the office of the Owner for safekeeping;

o) levy taxi fares in accordance with the tariffs as established and authorized by Schedule “C” attached to this by-law.

Taxicab Driver Prohibitions

4.4 A Taxicab Driver shall not:

a) smoke, or permit anyone to smoke, any pipe, cigar, cigarette or any tobacco products in any Taxicab;

b) carry any passenger, other than paying passengers, while the vehicle is being used as a Taxicab or while on duty;

c) carry in a Taxicab a greater number of passengers than is set out in the vehicle manufacturer’s rating of seating capacity for such vehicle;

d) while waiting at a Taxicab stand or any other public place:

i) obstruct or interfere in any way with the normal use of the Taxicab stand or public place or interfere with the surrounding traffic patterns;

ii) park in any signed and/or prohibited ‘no parking’, ‘no stopping’ zones in accordance with the Town of Renfrew’s parking By-Law;

iii) make any loud noise or disturbance;

iv) make repairs to the Taxicab unless the repairs are immediately necessary;

e) drive a Taxicab with luggage or any object placed in, hung on, or attached to the vehicle in such a manner as will obstruct the Driver’s view of the highway;

f) take, consume or have in the Driver’s possession any alcohol, drugs or intoxicants while he is in charge of a Taxicab;
g) use any Tariff Card, other than that obtained from the Clerk, or remove, exchange, lend or otherwise dispose of the Tariff Card;

h) take on any additional passengers after the Taxicab has departed with one or more passengers from any one starting point except under the following circumstances:
   i) when done at the request of the passenger already in the vehicle;
   ii) in an emergency situation;
   iii) when operating a vehicle which is being exclusively used for the transportation of children to and from school;

i) drive a Taxicab which does not have an Owner’s Plate affixed thereto;

j) drive a Taxicab whose owner is not a Licensed Taxicab Owner;

k) be required to accept any parcel/product when the expenditure of money by the licensed Taxicab Driver is required on behalf of the passenger;

l) engage in soliciting their passengers for any purpose whatsoever including recommending hotels, restaurants or other like facilities unless requested to do so by the passenger;

m) be required to provide change for any note larger than fifty ($50.00) dollars unless the fare is at least one-half (1/2) of the value of the said note;

n) operate a Taxicab unless such vehicle,
   i) is equipped with a spare tire and jack ready for use for that vehicle;
   ii) meets the standards for the issue of a Safety Standards Certificate;
   iii) interior is clean, dry, sanitary, free from debris and in good repair;
   iv) exterior is clean and in good repair, free from significant rust and/or exterior body damage and with a well maintained exterior paint finish;

o) induce any person to engage the Taxicab by any misleading or deceiving statement or representation to that person about the location or distance of any destination named by that person;

p) induce or permit any person to engage the Taxicab when the Driver is aware that another Taxicab has been dispatched to pick up the person provided that when the passenger exhibits a preference for that Taxicab, and if so, the chosen Driver shall attempt to notify the other Taxicab Driver who has been dispatched;

q) have in a Taxicab or on the Driver while on duty, the use of any device capable of scanning two-way radio calls; or

r) make any charge for time lost through defects or inefficiency of the Taxicab or incompetence of the Driver.

PART 5 - INSURANCE

5.1 A licensed Owner must provide proof of current and valid Ontario standard automobile insurance in the amount of at least $2,000,000.00 per occurrence (exclusive of interest and costs) against loss or damage resulting in bodily injury to or the death of one or more persons, or from loss or damage to property resulting from any one incident; and the said policy shall make provision for passenger hazard in an amount of not less than $2,000,000.00

5.2 The insurance policies shall clearly acknowledge that the vehicle is being used for purposes of a Taxicab and shall include all necessary coverages as are reasonable for the transportation of persons and/or property.
5.3 The insurance policy shall be endorsed to provide that the policy or policies shall not be altered, cancelled or allowed to lapse without 30 days written notice to the Town.

5.4 No Owner shall be issued a Taxicab Owner’s License without a Certificate of Insurance from the Owner’s insurance company addressed to the Town of Renfrew and sent to the attention of the Clerk which show the required coverage and endorsements.

5.5 When a Licensed Taxicab Owner ceases to have a current and valid Ontario standard automobile insurance policy in good standing and properly endorsed in accordance with the provisions of this by-law, the License shall be deemed to be suspended as of the date on which the cessation of the insurance came to the attention of the Clerk, and the License shall only be reinstated if the Licensing Officer is provided with written proof of insurance in accordance with the provisions of this by-law.

5.6 When the Licensed Taxicab Owner has its License(s) suspended under the foregoing section, the Owner shall forthwith remove the Owner’s Plate and return it and the License to the Clerk.

5.7 When a Licensed Taxicab Owner cancels the current insurance before the expiry date of the policy, the Owner must produce a certificate of newly acquired insurance, or return the Taxicab Owner’s Plate to the Clerk on the date and time of cancellation.

5.8 All insurance renewal policies or certificates of insurance shall be filed with the Licensing Officer five (5) days prior to the expiry date of the current insurance policy.

PART 6 - REVOCATION, SUSPENSION OR CANCELLATION OF LICENSE

6.1 The Clerk may revoke, suspend, cancel or refuse to issue or renew a License where the licensee has been found by the Clerk to be:

a) in breach of any provision of this by-law;

b) conducting activities which may be adverse to the public interest; or

c) in breach of any other law.

6.2 When a Licensed Taxicab Driver has had his/her Province of Ontario Driver’s License suspended, cancelled or revoked, or where the Ontario Driver’s License has expired, the License issued under this by-law shall be deemed to be suspended as of the date of suspension, cancellation, revocation or expiration of the Province of Ontario Driver’s License.

6.3 A License issued to an Owner under this by-law may be cancelled by the Clerk at any time if the Owner fails to operate a Taxicab for a period exceeding one month, unless the Owner can show to the satisfaction of the Clerk just cause for such failure.

6.4 Notice of a decision by the Clerk to revoke, suspend, cancel or refuse to issue or renew a License shall be given to the applicant by personal delivery or prepaid mail.

Surrender of License

6.5 When a License issued under this by-law has been suspended, cancelled or revoked, the holder of the License shall return the License and if applicable, the Owner’s Plate to the Clerk within twenty-four (24) hours of service of written notice of such suspension, cancellation or revocation. The Clerk shall return the License, and if applicable the Owner’s Plate, to the holder of the License if the Taxicab is returned to service within sixty (60) days of such suspension or revocation, failing which such License shall be deemed to be cancelled.

6.6 If an Owner fails to renew a License or, when a person has had the License suspended, revoked or cancelled under this by-law, the person shall not refuse to deliver or in any way obstruct or prevent the Clerk from obtaining the License and the Owner’s Plate.
Hearing

6.7 Where the Clerk has revoked, cancelled, suspended or refused to issue or renew a License under this by-law, the applicant or licensee may appeal this decision to the Committee by submitting, within fourteen (14) calendar days of receiving notice, a notice of appeal of the said decision in writing, together with the fee as provided in Schedule "B". The hearing shall take place at the next regular meeting of the Committee.

6.8 The applicant shall be given at least seven (7) days written notice of such hearing, mailed or delivered to the address shown in his or her application.

6.9 At the review hearing, the onus shall be upon the applicant or licensee to show cause why:
   a) the license applied for should be granted;
   b) conditions should not be imposed on the License; or
   c) the License should not be revoked.

6.10 Any motion made at the hearing resulting in a tied vote means the motion is defeated.

6.11 Following the hearing, the Committee may:
   a) issue a License with or without conditions; or
   b) deny any application for a License or revoke a License if it is satisfied that issuing the License or permitting it to continue would be adverse to public interest, or for failure to comply with any of the provisions of this by-law.

6.12 A decision of the Committee is final and binding upon the applicant or licensee.

PART 7 - PENALTY

7.1 Any person who contravenes any provision of this by-law is guilty of an offence and upon conviction is liable to:
   a) such fines and other penalties as provided for under the Provincial Offences Act, R.S.O. 1990, c.P-33, as amended; or
   b) suspension or revocation of any License issued under this by-law; or
   c) both a) and b).

PART 8 - SCHEDULES

8.1 All schedules referred to in this by-law and attached hereto are deemed to be part of this by-law.

PART 9 - REPEAL

9.1 All previous by-laws of the Town of Renfrew that license, regulate and govern Owners and Drivers of Taxicabs are hereby repealed; specifically By-Laws 28-73 and 16-81.

PART 10 - VALIDITY/SEVERABILITY

10.1 If any section, clause or provision of this by-law is for any reason declared by a Court of competent jurisdiction to be invalid, the same shall not affect the validity of the by-law as a whole or any part thereof, other than the section, clause or provision so declared to be invalid and it is hereby declared to be the intention of Council that the remaining sections, clauses or provisions of the by-law shall remain in full force and effect until repealed, notwithstanding that one or more provisions of this by-law shall have been declared to be invalid.
10.2 This by-law comes into force and takes effect on January 1, 2013.

Read a first and second time this 6th day of July, 2012.
Read a third and final time this 6th day of July, 2012.

MAYOR - William A. Bingrose  CLERK - Kim R. Bulmer
SCHEDULE “A”

Criminal and Driver Record Screening Policy

For all Taxicab Owners and Drivers a Police Records Search must be completed. Every Licensed Taxicab Owner or Driver is obliged to immediately inform the Town if he or she is charged, tried, convicted or involved in any way in a police investigated matter related to any of the below-noted offences under the Criminal Code or under other provincial or federal statutes. A declaration of this must be completed every two years.

A copy of a Police Record Check shall be supplied with all applications for Taxicab Owners or Drivers Licenses and will be kept on record in accordance with the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA).

In general, individuals with past Criminal Code convictions for certain offences will not be granted a License under this by-law.

These offences include, but are not limited to, the following with exclusion time frames listed:

a) If imposed in the last five years:
   i) any criminal offence involving the use of a motor vehicle, including but not limited to impaired driving; or
   ii) any violations for trafficking under the Controlled Drug and Substances Act.

b) If imposed in the last ten years:
   i) any crime of violence including but not limited to, all forms of assault; or
   ii) any criminal offence involving a minor or minors.

c) If imposed at any time:
   i) any criminal offence involving the possession, distribution, or sale of any child-related pornography;
   ii) any sexual offence involving a minor or minors; or
   iii) any offence involving fraud.

After the exclusion timeframes have elapsed the applicant is not automatically reinstated in good standing. The Clerk will review their application and decide if the applicant should be accepted. If the applicant is accepted they will be on a probationary term of two (2) years during which time their participation will be monitored. There will be no review or appeal on a lifetime ban.

Applicants may also be rejected as a result of other information gained during the Driver’s Abstract screening process as a whole, or as a consequence of other factors which are directly relevant to the requirements of the position, and to the ability of the applicant to carry out his/her duties in an effective, safe manner. Individuals with more than nine (9) demerit points in the previous thirty-six (36) months showing against their Ontario Driver’s License a the time of application will be denied a License.

The applicant has the right to know why he or she is being refused, and may appeal in accordance with this by-law.
SCHEDULE “B”

License Fees

<table>
<thead>
<tr>
<th>Type of License</th>
<th>New License Fee</th>
<th>Renewal License Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Taxicab Owner’s License (First Taxicab)</td>
<td>$500.00</td>
<td>$100.00</td>
</tr>
<tr>
<td>Taxicab Owner’s License (each additional Taxicab)</td>
<td>$250.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Taxicab Driver’s License</td>
<td>$50.00</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

**Other Fees:**

- Replacement for Taxicab Driver’s or Owner’s License $15.00
- Replacement fee for loss of Owner’s Plate $25.00
- Fee to Appeal a Decision under the By-Law $25.00
SCHEDULE “C”

Tariffs

Except as otherwise provided in this by-law, no Taxicab Driver licensed under this by-law shall charge a fare for the conveyance of goods or passengers within the limits of the Town of Renfrew, except in accordance with the following:

<table>
<thead>
<tr>
<th>Type of Taxi Fare</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set rate anywhere within the geographic limits of the Town of Renfrew</td>
<td>$7.00</td>
</tr>
</tbody>
</table>
**TOWN OF RENFREW**

Application for Taxi Cab Owner's License
(By-Law No. 33-2012)

Date of Application: _____________  License Year: __________

Applicant/Owner: ____________________________________________

Mailing Address: ____________________________________________

Business Address: ____________________________________________

Contact Name: ____________________________________________

Phone Number: ____________________________________________

# Vehicles Licensed ____________________________

Vehicle Information
(Year/Make/Model/ VIN/Seating Capacity)

1. ____________________________________________

2. ____________________________________________

Use back of page if more space required

3. ____________________________________________

4. ____________________________________________

5. ____________________________________________

Signature of Applicant/Owner: ____________________________________________

---

**Office Use Only**

☐ Completed Application

☐ Ownership for each vehicle

☐ Current Safety Standards Certificate for each vehicle

☐ Current Ontario Standards Automobile Insurance Policy

☐ Current Certificate of Insurance for each vehicle

☐ Other:

---

*Personal information contained on this form is collected under the authority of the Municipal Act, 2001 and By-Law Draft-2012 and will be used to determine eligibility for a license only.*
TOWN OF RENFREW
Application for Taxicab Driver's License
(By-Law No. 33-2012)

Date of Application: ____________________  License Year: _________

Applicant: ________________________________

Mailing Address: __________________________

Phone Number: ____________________________

Taxicab Company: __________________________

Driver's License #: _________________________

Class of License: ____________________________  Expiry Date: _________

Date of Birth: ______________________________

Signature of Applicant: ______________________

Office Use Only

☐ Completed Application

☐ Valid Driver's License issued by the Province of Ontario

☐ Two satisfactory passport style photos of the applicant

☐ Current Police Records Check

Personal information contained on this form is collected under the authority of the Municipal Act, 2001 and By-Law Draft-2012 and will be used to determine eligibility for a license only.
TOWN OF RENFREW
Passenger Complaint Form
(By-Law No. 33-2012)

This form must be provided to any passenger who has a service complaint.

Date of Occurrence: ____________________________

Taxicab Company: ________________________________________

Taxicab Driver's Name: ____________________________________

Taxicab Driver's License #: ________________________________

Owner's Plate #: _________________________________________

Complaint Details:
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

Use back of page if more space required
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
Complainant Name: ___________________ Date: _______________

Complainant Signature: ________________________________

Return Form To:
Town of Renfrew
Att'n: Town Clerk
127 Raglan Street South
Renfrew, Ontario, K7V 1P8
(613)-432-4848

Office Use Only

☐ Complaint Received on: ____________________________

☐ Review completed on: ______________________________

☐ Action Required: Yes:____ No:____

☐ Action Taken on: ____________________________

Personal information contained on this form is collected under the authority of the Municipal Act, 2001 and By-Law Draft-2012 and will be used to determine eligibility for a license only.